

Section 4 – Club management

4.1.1 a)– Club member feedback form

Club name **Poynton Tennis Club**

To help us improve the club, we welcome feedback from all our club members. Please take a few moments to complete this form.

Name (optional): _____

Age group: _____

Coaching session attended (e.g. Sunday morning): _____

Name of coach: _____

How long have you been a member of the club?

Why did you choose to join this club?

Are you always made welcome at the club?

Did you develop new skills at your coaching sessions? Yes No Not sure

Did you feel that you improved as a result of your coaching sessions? Yes No Not sure

Did you enjoy your coaching sessions? Yes No

What do you like best about your coaching? _____

What do you like least about your training? _____

What do you like most about your club? _____

What do you like least about your club? _____

Will you join the club again next year? _____

Would you like to see anything new at your club for junior members?

Date: _____

Please return this form to:

Membership Secretary – David Myers

Thank you for your time!

4.1.1 b)– Coach feedback form

To help us improve the club, we welcome feedback from all our coaches.
Please take a few moments to complete this form.

Name: _____

Who do you coach? _____

Do you feel supported by the club? _____

Do we carry out the administration for your sessions efficiently?

Have you experienced any difficulties or problems with the venue/equipment/club procedures?

What aspects of your sessions do you feel went particularly well?

What aspects of your sessions do you feel could be improved?

Were the available competition opportunities suitable?

What training needs could the club help you with in the future?

What improvements would you recommend for next season?

Please feel free to make any other comments that may help the club to develop in the future.

Date: _____

Please return this form to: **Membership Secretary – David Myers**

Thank you for your time!

4.1.1 c)– Parent/Guardian feedback form

To help us improve the club, we welcome feedback from the parents and guardians of our junior members. Please take a few moments to complete this form.

Name (optional): _____

Age group of child: _____

Training day: _____

Name of coach: _____

Please circle the relevant number next to each statement:

	Not at all		Very much		
My child enjoys attending club training sessions	1	2	3	4	5
My child enjoys representing the club in competitions	1	2	3	4	5
My child has improved his/her standard of performance	1	2	3	4	5
The coach has a good rapport with my child	1	2	3	4	5
I feel my child is safe at the club	1	2	3	4	5
The club is well organised	1	2	3	4	5
Junior club membership offers value for money	1	2	3	4	5

Will your child be joining next year?
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Is there anything that you are unhappy with at the club?
.....

Is there anything that we could do to improve the junior club?
.....

Date: _____

Please return this form to: [Membership Secretary – David Myers.](#)

Thank you for your time!